

## Regulatory Information

### RICS Regulation

Moffatt & Scott Holdings Limited Company No. 16540481 is regulated by the Royal Institution of Chartered Surveyors (RICS) RICS Firm Registration: 910890

RICS is the world's leading qualification and professional body for property professionals.

### RICS Contact Details:

- Royal Institution of Chartered Surveyors
- Parliament Square, London SW1P 3AD
- Telephone: 024 7686 8555
- Email: [contactrics@rics.org](mailto:contactrics@rics.org)
- Website: [www.rics.org](http://www.rics.org)

### Professional Indemnity Insurance

We maintain Professional Indemnity Insurance as required by RICS regulations to protect our clients.

**Insurance Provider:** AXA Insurance UK Plc  
**Policy Number:** AB CPI 4697044  
**Coverage Amount:** £2,000,000  
**Territorial Coverage:** United Kingdom  
**Policy Period:** 1<sup>st</sup> August 2025 to 31<sup>st</sup> July 2026

### RICS Client Money Protection Scheme

Where we hold client money, this is protected through the RICS Client Money Protection Scheme. Details of this scheme can be found at [www.rics.org](http://www.rics.org)

### Complaints Procedure

We have a formal complaints procedure which is available upon request. If you are not satisfied with our service, you may also be able to refer your complaint to:

### RICS Regulation

- Email: [regulation@rics.org](mailto:regulation@rics.org)
- Telephone: 020 7334 3806

### Terms of Business

Our full Terms of Business are available upon request and will be provided before any work commences. These terms include details of our fees, payment terms, and the scope of our services.

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*This information was last updated: 5 September 2025*